

Reporter

Real-time digital engagement with Medical Affairs and Safety. Anywhere. Anytime

LifeSphere Reporter is a digital portal enabling you to connect with stakeholders through a simple mobile and web application.

With LifeSphere Reporter, HCPs and field teams can easily submit inquiries, report adverse events, record product complaints and track existing requests, giving Medical Affairs and Safety teams powerful engagement capabilities at the point of need.

Empower the Field

Empowers field reps, MSLs and HCPs at their point of need by giving them a simple, self-service tool for medical information, product complaint and drug safety responsibilities, available anytime, anywhere.

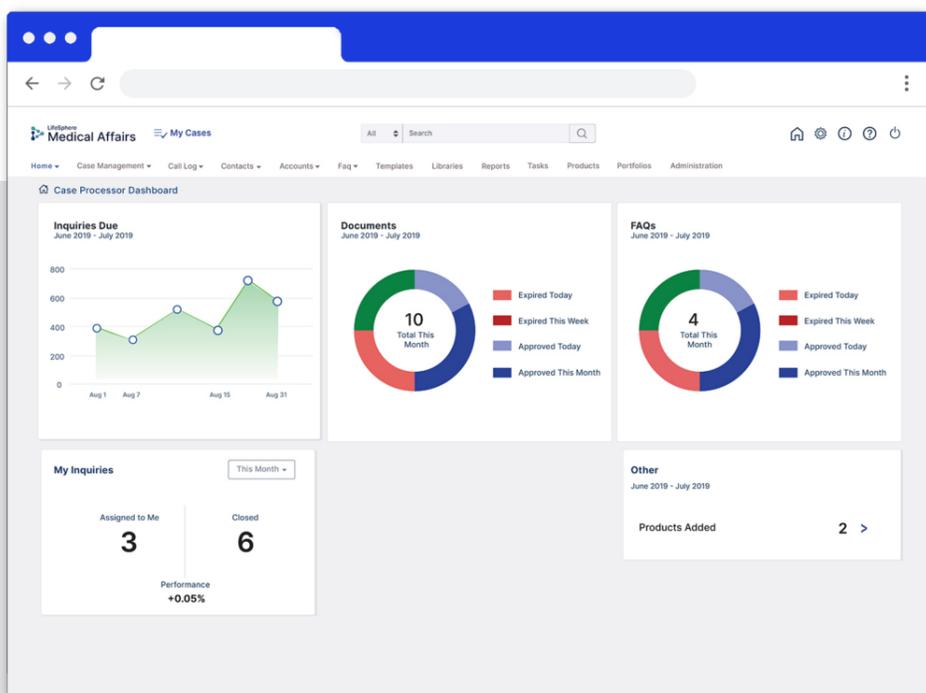
Content On-the-Go

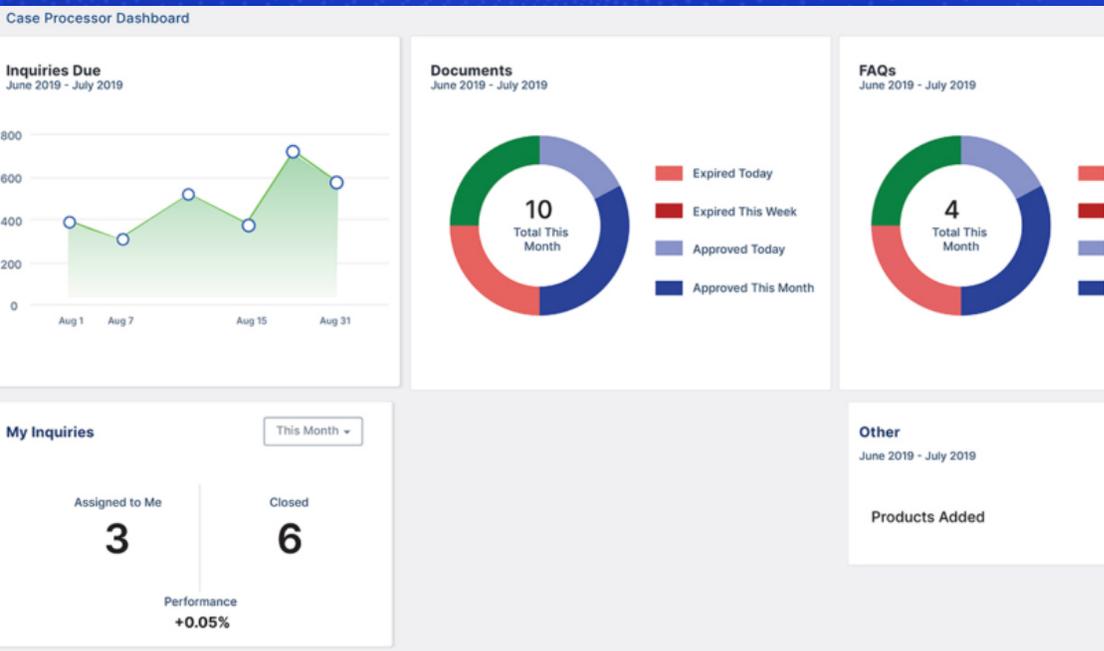
Reduces compliance risks by delivering up-to-date, consistent and accurate information to all stakeholders across the globe from a central source of truth.

Simplify Safety and Medical Information

Seamlessly integrates with LifeSphere MultiVigilance, LifeSphere Medical Information and with other third-party safety, product complaint, and CRM systems.

LifeSphere Reporter provides easy collection and exchange of adverse event and product complaint data, eliminating time-consuming reconciliation between systems.





DELIVERING RESULTS TO

250+
GLOBAL CLIENTS

30
YEARS AS A LEADER IN
LIFE SCIENCES TECHNOLOGY

80%
OF THE TOP 50 GLOBAL BIOPHARMA
AS CUSTOMERS

FEATURES

Streamlined Content Search

A powerful, free-text search engine gives sales reps and MSLs real-time, self-service access to the latest approved content, allowing them to search and forward content directly, while keeping an audit trail of every communication record.

Multi-Language Support

Multi-lingual capabilities allow users to take advantage of standard responses, or provide customized responses in any language. It also features auto-translation from numerous local languages to English.

Global Submissions

Users have quick, controlled access to all core medical information and drug safety functions from mobile and web-based applications, enabling them to submit requests and inquiries from around the globe.

Role-Based Access

Allows role-based access, enabling unregistered users to submit reports, complaints, or inquiries while registered users can view activity history, report follow-ups, and access published FAQs and documents based on their privileges.

Reporting and Insights

Gain insight into activity history, audit trails, usage metrics and other key information.

Offline Capability

Users can work at any location regardless of connectivity. Enter adverse events at the source, submit inquiries, and report complaints while capturing e-signatures, photos, and video to improve traceability. When connected, data is seamlessly synchronized.

Scalable and Flexible

Built on cloud architecture to ensure rapid scaling as your needs change.

Best-in-Class Implementation Partner

ArisGlobal wants to help make your journey as effortless as possible – not just at the beginning, but over the long-term. A multitude of support and service options, including Managed Services, Professional Services, and Lifeshere Training.

Worry-Free Implementation and Integration

Fast, professional implementation teams adhere to industry best practices to get your teams up and running quickly.

Connect with existing systems via API connectors and web services.

About ArisGlobal

ArisGlobal is the visionary technology company that's transforming the way today's most successful Life Sciences companies develop breakthroughs and bring new products to market. Our end-to-end life sciences platform, LifeSphere®, integrates our proprietary Nava® cognitive computing engine to automate all core drug development functions. Designed with a long-term perspective that spans more than 30 years, LifeSphere® boosts efficiency, ensures compliance, delivers actionable insights, and lowers total cost of ownership through multi-tenant architecture.

Headquartered in the United States, ArisGlobal has regional offices in Europe, India, Japan and China

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We Bring the Future to Life