

Medical Information

Transforming medical affairs to deliver better engagements at the point of need.

LifeSphere Medical Information is a cloud platform that helps life sciences organizations deliver timely information, stay compliant and streamline collaboration between global stakeholders.

Engage Everywhere

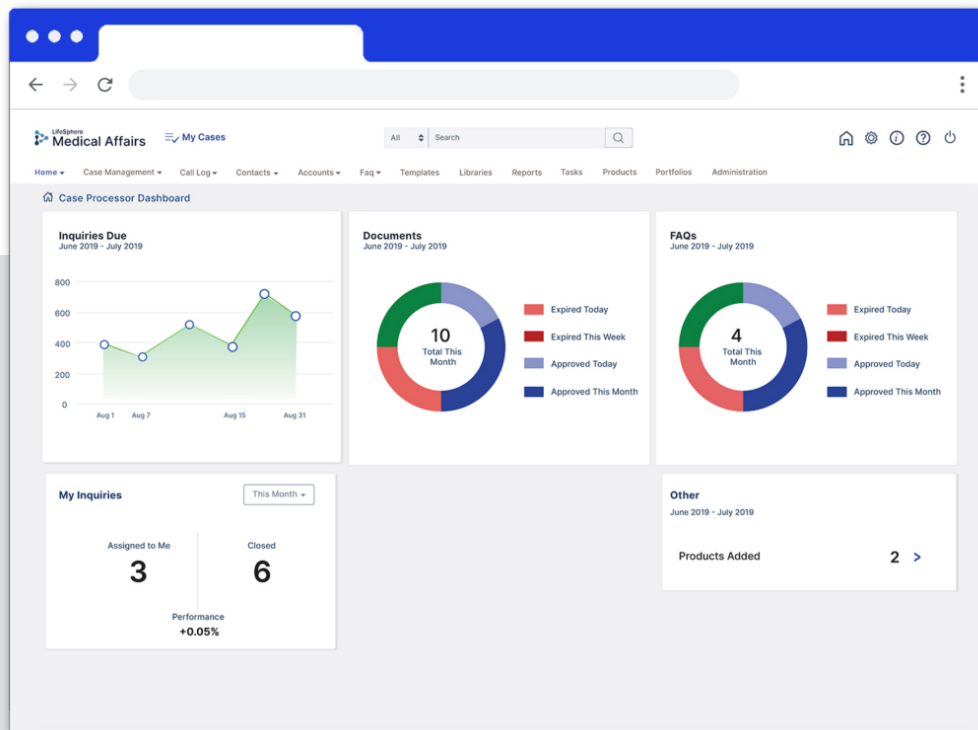
Connect with stakeholders across a diverse set of channels and leverage workflow automation to deliver timely, compliant communications at the point of need.

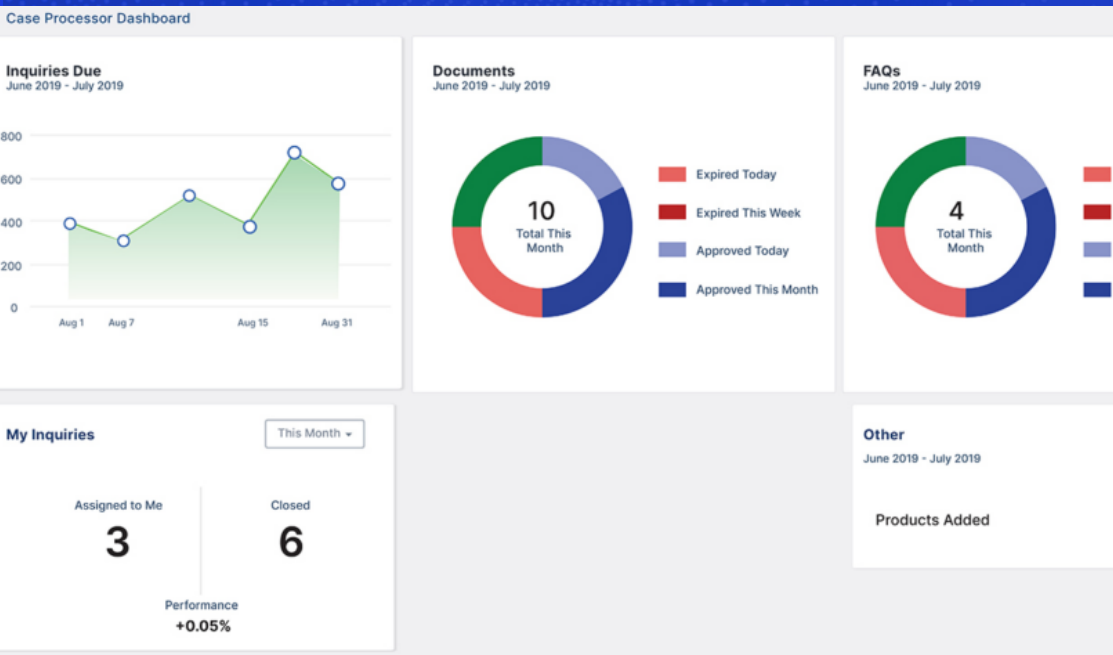
Stay Aligned

Keep global teams aligned by delivering up-to-date, consistent and approved information to all stakeholders from a centralized source, in multiple languages.

Streamline Collaboration

LifeSphere Medical Affairs is unified with safety, product complaint and CRM systems to break down silos and streamline data flow across applications.





DELIVERING RESULTS TO

250+

GLOBAL CLIENTS

30

YEARS AS A LEADER IN
LIFE SCIENCES TECHNOLOGY

80%

OF THE TOP 50 GLOBAL BIOPHARMA
AS CUSTOMERS

FEATURES

Engagement at the Point of Need

Allows organizations to receive medical information requests via email, phone, mobile app, web portal, online chat and fax, and deliver timely fulfillment of inquiries across a diverse set of channels. Speed up inquiry assignment and enhance global collaboration with workflow automation, alerts and notifications.

Simplifying Approved Content

Delivers up-to-date, consistent and approved information to all stakeholders from a centralized source across the globe, in multiple languages. Provides simple versioning, linking of content and a powerful search mechanism, enabling users to rapidly access the latest approved material, while ensuring data privacy.

Scalable and Flexible

Provides both standard and custom responses in multiple languages and maintains a global repository of content options and FAQs. Users can create and share secondary responses with sales and other key contacts. Built in the cloud, upgrades are delivered seamlessly, with flexibility to easily scale up as your business grows.

Insights Made Easy

Easily generates a wide variety of reports and provides a unified view of critical metrics, with personalized dashboards.

Unified with Drug Safety Systems

Seamlessly connects with LifeSphere MultiVigilance, LifeSphere Reporter and third-party safety, product complaint, and CRM systems, as well as contact centers. LifeSphere Medical Information provides easy collection and exchange of adverse event and product complaint data, eliminating time-consuming manual reconciliation between systems.

About ArisGlobal

ArisGlobal is the visionary technology company that's transforming the way today's most successful Life Sciences companies develop breakthroughs and bring new products to market. Our end-to-end life sciences platform, LifeSphere®, integrates our proprietary Nava® cognitive computing engine to automate all core drug development functions. Designed with a long-term perspective that spans more than 30 years, LifeSphere® boosts efficiency, ensures compliance, delivers actionable insights, and lowers total cost of ownership through multi-tenant architecture.

Headquartered in the United States, ArisGlobal has regional offices in Europe, India, Japan and China

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