LifeSphere Medical Information
Enabling Consistent, Accurate Information Across All Channels

LifeSphere Medical Information is a comprehensive global solution built to deliver efficiency and compliance while solving key challenges for today’s medical affairs teams. A complete cloud platform, the mobile-enabled solution provides end-to-end MI capabilities with workflow automation to deliver consistent, accurate information to healthcare professionals and patients around the world.

Powered by Nava®
Industry-Leading Automation

ArisGlobal’s proprietary cognitive engine, Nava, is woven into the fiber of LifeSphere, extending across our portfolio of solutions to automate repetitive tasks and assist human decision making. Nava enables clients to reduce cycle times, improve quality, and provide cost efficiencies.

Delivering Global, End-to-End Medical Information Management in a Multi-Tenant Cloud Platform

- Support for Multiple Communication Channels
- Workflow Automation Drives Efficiency
- Easily Create, Find and Share Content
- Quick Response Generation
- Intelligence via Key Reports, Metrics & Analysis
- Meets All Compliance and Privacy Obligations

Delivering Results to 250+ Global Clients

30 Years as a Leader in Life Sciences Technology

80% of the Top 50 Global Pharma as Customers

100% Compliance with Global Regulations
LifeSphere Medical Information
LifeSphere Medical Information delivers end-to-end medical information management and enables global collaboration to help organizations fulfill inquiries quickly, accurately and consistently in multiple languages.

Handle Inquiries from Multiple Communication Channels
Medical information requests can be received automatically via email, phone, mobile app (phone, iPad and Android-based tablets/phones), web portal, online chat, and fax.

Assign and Collaborate via Workflow Automation
Workflow automation, alerts and notifications work together to support the quick assignment of inquiries and enable global collaboration.

Easily Create, Find and Share Content
An intuitive user interface and an integrated, robust content management system make it easy to create, maintain and use all content in a central repository using a variety of applications and internal editors in any language. A powerful search engine enables the instant retrieval of all content.

Quickly Generate Responses
Responses can be generated automatically using FAQs, MI letters, response documents, slides, articles, posters and other documents for distribution based on a recipient's preferred communication mode.

Unifying Safety, Medical Affairs and Content Management
LifeSphere Medical Information, part of the LifeSphere Platform, offers complete unification with LifeSphere Safety. With its open architecture, LifeSphere Medical Information allows seamless integration with any third-party Safety, Product Complaint system, enabling easy capture and exchange of adverse event and product complaint data. LifeSphere Medical Information also provides out-of-the-box integration with third-party Content Management systems such as Veeva Vault.

Gain Intelligence via Key Reports, Metrics & Analysis
MI teams can generate a wide variety of reports, along with a personalized dashboard to give users a unified view of critical metrics.

Meet Compliance and Privacy Obligations
Advanced encryption and configurable data privacy policies satisfy all international data privacy regulations including GDPR.

About ArisGlobal
ArisGlobal is transforming the way today's most successful Life Sciences companies develop breakthroughs and bring new products to market. Our end-to-end drug development technology platform, LifeSphere®, integrates our proprietary Nava® cognitive computing engine to automate all core functions of the drug development lifecycle. Designed with deep expertise and a long-term perspective that spans more than 30 years, LifeSphere® is a unified platform that boosts efficiency, ensures compliance, delivers actionable insights, and lowers total cost of ownership through multi-tenant SaaS architecture.

Headquartered in the United States, ArisGlobal has regional offices in Europe, India, Japan and China. For more updates, follow ArisGlobal on LinkedIn and Twitter.

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