LifeSphere® Medical Information

A Unified, End-to-End Medical Information Management Suite for Healthcare Professionals and Patients

LifeSphere Medical Information
Enabling Consistent, Accurate Information Across All Channels

LifeSphere Medical Information is a comprehensive global solution built to deliver efficiency and compliance while solving key challenges for today's medical affairs teams. A complete cloud platform, the mobile-enabled solution provides end-to-end MI capabilities with workflow automation to deliver consistent, accurate information to healthcare professionals and patients around the world.

Powered by Nava®
Industry-Leading Automation

ArisGlobal's proprietary cognitive engine, Nava, is woven into the fiber of LifeSphere, extending across our portfolio of solutions to automate repetitive tasks and assist human decision making. Nava enables clients to reduce cycle times, improve quality, and provide cost efficiencies.

Delivering Global, End-to-End Medical Information Management in a Multi-Tenant Cloud Platform

- Support for Multiple Communication Channels
- Workflow Automation Drives Efficiency
- Easily Create, Find and Share Content
- Quick Response Generation
- Intelligence via Key Reports, Metrics & Analysis
- Meets All Compliance and Privacy Obligations

Delivering Results to 250+ Global Clients

30 Years as a Leader in Life Sciences Technology

80% of the Top 50 Global Pharma as Customers

100% Compliance with Global Regulations
LifeSphere Medical Information

LifeSphere Medical Information delivers end-to-end medical information management and enables global collaboration to help organizations fulfill inquiries quickly, accurately and consistently in multiple languages.

Handle Inquiries from Multiple Communication Channels

Medical information requests can be received automatically via email, phone, mobile app (phone, iPad and Android-based tablets/phones), web portal, online chat, and fax.

Assign and Collaborate via Workflow Automation

Workflow automation, alerts and notifications work together to support the quick assignment of inquiries and enable global collaboration.

Easily Create, Find and Share Content

An intuitive user interface and an integrated, robust content management system make it easy to create, maintain and use all content in a central repository using a variety of applications and internal editors in any language. A powerful search engine enables the instant retrieval of all content.

Quickly Generate Responses

Responses can be generated automatically using FAQs, MI letters, response documents, slides, articles, posters and other documents for distribution based on a recipient's preferred communication mode.

Gain Intelligence via Key Reports, Metrics & Analysis

MI teams can generate a wide variety of reports, along with a personalized dashboard to give users a unified view of critical metrics.

Meet Compliance and Privacy Obligations

Advanced encryption and configurable data privacy policies satisfy all international data privacy regulations including GDPR.

About ArisGlobal

ArisGlobal is the visionary technology company that's transforming the way today's most successful Life Sciences companies develop breakthroughs and bring new products to market. Our end-to-end life sciences platform, LifeSphere®, integrates our proprietary Nava® cognitive computing engine to automate all core drug development functions. Designed with a long-term perspective that spans more than 30 years, LifeSphere® boosts efficiency, ensures compliance, delivers actionable insights, and lowers total cost of ownership through multi-tenant architecture.

Headquartered in the United States, ArisGlobal has regional offices in Europe, India, Japan and China.

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