

IMPLEMENTATION CONSULTANT – (PHARMACOVIGILANCE – SAFETY PRODUCTS)

JOB TITLE: PROFESSIONAL SERVICES – IMPLEMENTATION CONSULTANT - SAFETY PRODUCTS

REPORTS TO: PRACTICE MANAGER - SAFETY

LOCATION: STAMFORD

GENERAL SUMMARY

The Implementation Technical Consultant will be the primary business, application and functional consultant on Aris Global customer client projects, providing expertise in developing business processes, configuring applications, and implementing our market leading suite of application solutions for Pharmacovigilance and Safety. (Arisg, Arisj, AgXchange, Ag Signal). The Implementation Technical Consultants will be responsible for providing technical expertise on projects, project revenue, margin goals, delivering pre-defined projects and ensuring customer satisfaction.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Provide application expertise on Aris Global's Pharmacovigilance Safety suite of Products at our client sites
- Provides business expertise with all aspects of deployment services
- Perform data and system integrations
- Implement and test applications
- Business Process (SOP) development
- Application configuration and functional testing (OQ/PQ)
- User and Administrator's Training
- Training and Facilitating workshops and pilots
- Data migration/mapping
- System validation.
- Consult on more than one implementation at one time
- Accountable for specific application deliverables
- Developing Custom applications and utilities
- Working with the product development and other engineering teams to select the appropriate tools and procedures to support implementation
- Provide technical expertise including application installation, infrastructure consulting, and Arisg database knowledge
- Participate in system design architecture
- Understand and analyze customer requirements
- System administrative activities such as performance tuning, data management
- Train Customers and Junior Level Consultants
- Demonstrate full knowledge of Aris Global product and associated third party software.

IMPLEMENTATION CONSULTANT – (PHARMACOVIGILANCE – SAFETY PRODUCTS)**COMPUTER/SOFTWARE**

IBM PC - Proficient in Microsoft Word, Excel, PowerPoint, outlook. Experience with Oracle, UNIX, NT, SQL, C++, Java, ASP, .net, XML, VB scripting.

EDUCATION

BS Degree in Computer Science or Engineering or any relevant fields. Masters in Computer Science or Engineering is desirable.

EXPERIENCE

- 7 to 10 ten years overall work experience with at least 3 years of consulting experience gained in a pharmaceutical environment, preferably in system validation and/or pharmacovigilance, or in drug safety departments.
- Must have experience delivering enterprise software implementations.
- Process Mapping and Design experience highly desirable.
- Project Management tools and database experience required.
- 2 – 3 years practical experience in web and windows application development including specification, design, development, testing and deployment participation.
- 2 – 3 years related work experience in a project/product team, customer support, or development group
- 2 – 3 years practical experience of working with relational databases (Oracle, SQL, 4GL tools for GUI development)
- Experience in a customer facing role as a professional services consultant or Application Developer, or Engineer.
- Software Development Life Cycle (SDLC) documentation comprehension. .

OTHER

Previous experience in a consulting role preferable with a professional services firm is a plus. Requires excellent verbal and written communication skills. Strong interpersonal and presentation skills. Ability to communicate complex technical analysis to technical and non-technical audiences. Ability to work as a part of a team as well as independently. Life Sciences Industry experience is a plus. Must be multi-tasked, and detail oriented.

WORKING CONDITIONS

Normal office environment. Ability to work under stress and tight deadlines. Willing to travel up to 50% depending on client location

HOURS

Standard Hours 40 hours per week, one hour lunch, Monday – Friday. Additional hours as needed.

VERSION/APPOVALS

Date Created:	February 7, 2009
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Version	Date	Sections Affected/Reason
1.0	February 7, 2009	

Approvals:			
Approved by Division Head:		Date:	
Approved by VP HR:		Date:	