

JOB TITLE: PROFESSIONAL SERVICES – IMPLEMENTATION CONSULTANT/TECHNICAL CONSULTANT - DRUG SAFETY

REPORTS TO: PRACTICE MANAGER - SAFETY

LOCATION: UK – MILTON KEYNES

SALARY RANGE: TBA

GENERAL SUMMARY

The Implementation Consultant /Technical Consultant will work closely with Aris Global customers and global consulting team to implement ArisGlobal solutions that include installation and configuration of Aris Global's products, developing custom applications and utilities and performing data and systems integration to the Life Sciences industry.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Participate in system design architecture
- Understand and analyze customer requirements
- Scope business requirements and business process model
- Design and prototype applications and or application interfaces
- Implement and test applications
- System administrative activities such as performance tuning, data management
- Train Customers and Junior Level Consultants
- Leadership with mentoring on small Consulting projects
- Technical Consultants will be measured on their ability to be utilized on current project assignments, to deliver pre-defined projects, and to meet customer satisfaction, project revenue, and margin goals.
- Demonstrate full knowledge of ArisGlobal product and associated third party software.
- Perform multiple implementation tasks as identify within the project plan as assigned by Project Manager or Project Lead.
- Demonstrate knowledge of system development lifecycle and produce and/or modify validation documentation requirements to support customer needs.
- Provide timely communications to the project manager or project lead on any issues that need to be escalated.
- Work with Product Engineering to escalate issues and or communicate new business user requests.

PERSON SPECIFICATION**COMPUTER/SOFTWARE
ESSENTIAL**

- IBM PC - Proficient in Microsoft Word, Excel, PowerPoint, Outlook
- Experience with Oracle, UNIX, NT, SQL, C++, Java, ASP, .net, XML, VB scripting.

**EDUCATION
DESIRABLE**

- BS Degree in Computer Science or Engineering or any relevant fields
- Masters in Computer Science or Engineering

**EXPERIENCE
ESSENTIAL**

- Practical experience in web and windows application development including specification, design, development, testing and deployment participation
- Practical experience of working with relational databases (Oracle, SQL, 4GL tools for GUI development)
- Working level knowledge of operating systems (Windows 2000, 2003, and UNIX)
- Successful experience in a project/product team, customer support, or development group
- Experience in a successful customer facing role as a professional services consultant or Application Developer, or Engineer
- Software Development Life Cycle (SDLC) documentation comprehension

**OTHER
ESSENTIAL**

- Excellent verbal and written communication skills
- Strong interpersonal and presentation skills
- Ability to communicate technical analysis to technical and non-technical audiences
- Ability to work as a part of a team as well as independently
- Life Sciences Industry experience
- Must be multi-tasking
- Detail oriented

DESIRABLE

- Previous experience in a consulting role preferable with a professional services firm

WORKING CONDITIONS

Normal office environment. Ability to work under stress and tight deadlines. Willing to travel up to 70% depending on client location

HOURS

Standard Hours 40 hours per week, one hour lunch, Monday – Friday. Additional hours as needed.



Job Description

IMPLEMENTATION CONSULTANT – SAFETY
January 2009